

# Customer Claim Report

DATE

## CUSTOMER DATA

Company

Project / Building project

Contact

Telephone

E-Mail

Complaint no. Customer

## DEFECTIVE COMPONENTS

- Solar module
- System components
- Other

Manufacturer

Product name

Quantity of defective components

Serial number(s)

## INSTALLATION INFORMATION

Type of installation

- Parallel to roof
- Ground-mounted
- Other

Date of installation

Plant size in kWp

Details about substructure

## COMPLAINT DETAILS

Belinus delivery note no. / Invoice

number

Purchased at

## TIME OF DEFECT

- Upon receipt of goods
- During installation
- During commissioning
- Later, Date

## DESCRIPTION OF DEFECT\*

*Please attach an overview image and a detailed image each of the defect on the defective component.*

If you have any further questions, please feel free to contact our technical customer service:

Thor Park 8300      TEL      +32 16 91 03 14  
3600 Genk      EMAIL      info@belinus.be  
Belgium